

EMERGENCY SUPPORT FUNCTION #2 – EMERGENCY COMMUNICATIONS

Primary Agency

ESF-2 Coordinator

- Campbell County Joint Dispatch (Director or designee)
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Local Support Agencies

- Campbell County Consolidated Dispatch Center
 - Chief Elected Officials
 - County/City Road Departments
 - County/Local Law Enforcement Agencies
 - Local Fire Departments
 - Local Utility Companies
 - Boards of Education
 - Northern Kentucky Independent Health District (NKIHD – WebEOC)
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Local Resources

- Campbell County UHF/VHF Radio System (Voice)
 - EDACS 800 MHz System (Voice/Data)
 - Local Cable System (EAS Cable Override)
 - Local Radio/TV Stations
 - ARRL Amateur Radio (Voice and Packet)
 - Campbell County Schools Radio System (Voice)
 - WebEOC (Internet/Data)
 - Campbell County Communicator & GEOcast Systems
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State & Federal Resources

- Kentucky Division of Emergency Management (KYEM)
 - Department of Military Affairs, J6 Communications
 - State Mutual Aid Radio System (800, UHF, VHF)
 - U.S. Coast Guard / U.S. Army Corps of Engineers
 - National Weather Service (NWS/NOAA) – EAS All Hazards Radios
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Purpose

To establish and ensure the provision of reliable communications and warning support for county, municipal, and private-sector response before, during, and after an incident or event.

Scope

This ESF addresses the use, coordination, and maintenance of communications systems to support emergency management functions across Campbell County, including the dissemination of warnings and alerts to the public.

Situation and Assumptions

- Communications play a critical role in emergency operations, notification, and public warning.
 - Multiple communications systems and networks are available within Campbell County and surrounding jurisdictions.
 - Telephone systems may become overloaded or inoperable due to increased usage during an incident.
 - The Campbell County Emergency Management Director or designee can issue:
 - EAS messages through the National Weather Service for broadcast on tone-alert radios (All Hazards Radios) and radio/television stations.
 - Local emergency messages over the Cable Override System for broadcast on the Insight Cable System.
 - Current communications systems are capable of supporting emergency operations under normal conditions.
 - During emergencies, local agencies will use their existing communication systems, coordinated through the County EOC.
 - Major incidents may disrupt or overload normal communications systems.
 - Some remote communities may require door-to-door notification due to lack of communication capabilities.
 - Mobile public address systems may be used to supplement public warning.
 - Special facilities (nursing homes, assisted living centers) may require individualized notification procedures.
 - State assistance may be needed to secure supplemental communications equipment or repair technicians.
 - Internet-based voice and data communication (e.g., WebEOC) may be available to support the EOC during incidents.
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Mission

To maintain a reliable communications capability for alerting, notification, and coordination by Campbell County officials and to ensure effective communication between local, regional, and state agencies during emergencies.

Direction and Control

- The **ESF-2 Coordinator** is responsible for the planning, coordination, and implementation of ESF-2 activities.
 - All communications resources are managed through the County EOC in coordination with ESF-2.
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Concept of Operations***Phases of Management*****Preparedness**

- Review and update disaster procedures related to ESF-2.
- Monitor and manage the development of redundant, disaster-resistant, and survivable communications systems for the EOC.
- Test all communications and warning equipment.
- Locate/install equipment in hazard-resistant areas when possible.
- Maintain backup systems and backup power.
- Maintain current lists of personnel, equipment, and locations.
- Develop Continuity of Operations Plans (COOP) for ESF-2.
- Maintain administrative/financial procedures for ESF-2 operations.
- Monitor communications with local and county EOCs.

Response

- Activate the EOC or alternate command location.
- Provide a central point of contact for communications/warning.
- Activate disaster communications procedures.
- Switch to backup power if required.
- Coordinate with local and county communications managers to ensure system connectivity.

Recovery

- Continue coordination of communications for recovery operations.
 - Report damages and communication outages to the EOC.
 - Inspect and repair communications equipment.
 - Provide ESF-2 coordination and support as needed during recovery.
 - Conduct After Action Reviews (AAR) and incorporate lessons learned into future plans.
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Organization and Assignment of Responsibilities

The ESF-2 Coordinator will coordinate with local, state, and federal partners to restore and maintain emergency communications systems for Campbell County.

General Responsibilities

- Normal operational control remains in place during emergencies, but extended coverage (including 24-hour operations) may be required.
- A central point of coordination will be maintained through the County EOC.
- ESF-2 must be prepared to sustain operations through the response and recovery phases, including clean-up and resource demobilization.

Specific Responsibilities

Primary – ESF-2 Coordinator

- Assign communications resources to requesting organizations via the EOC.
- Develop and maintain ESF-2 Standard Operating Procedures (SOPs).
- Establish emergency communications links with internal and external partners.
- Coordinate use of amateur radio and other non-governmental communications assets.

Support Agencies

- Provide personnel, equipment, and expertise to support ESF-2.
- Ensure ESF-2 representatives are properly trained and exercised.

Northern Kentucky Independent Health District (NKIHD)

- Provide guidance during Strategic National Stockpile (SNS) activation if communications assets are required.
- Manage access to the Kentucky Health Alert Network (HAN).
- Support coordination of secure health alerts, documentation sharing, and contact information.

Road Department / Public Works

- Clear debris to allow access to communications equipment.
- Assist utility crews and responders in restoring service.
- Provide fueling and generator support for communication systems.

Law Enforcement

- Provide security for critical communications infrastructure.
- Utilize vehicle PA systems for emergency notifications or door-to-door alerts.
- Provide security escorts for emergency responders and utility crews.

Fire Departments

- Assist with emergency public notifications using PA systems or door-to-door methods.

Local Utility Companies

- Prioritize restoration of power and utilities to critical communications infrastructure.
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References

- KRS 39A–G
- National Response Framework (NRF)
- National Incident Management System (NIMS)